

GPOBA GRANT NUMBERS TF091024-IND (IFC)
and TF091025-IND (DfID)

Global Partnership on Output-based Aid
Grant Agreement

(Improved Access to Water Services in Jakarta Project)

between

**INTERNATIONAL BANK FOR RECONSTRUCTION AND DEVELOPMENT
and INTERNATIONAL DEVELOPMENT ASSOCIATION**

acting as Administrator of the Global Partnership on Output-based Aid

and

PT. PAM LYONNAISE JAYA

Dated November 1, 2007

**GPOBA GRANT NUMBERS TF091024-IND (IFC)
and TF091025-IND (Dfid)**

**GLOBAL PARTNERSHIP ON OUTPUT-BASED AID
GRANT AGREEMENT**

AGREEMENT dated November 1, 2007, entered into between:

INTERNATIONAL BANK FOR RECONSTRUCTION AND DEVELOPMENT and INTERNATIONAL DEVELOPMENT ASSOCIATION (“World Bank”), acting as administrator of the Global Partnership on Output-based Aid (“GPOBA”); and

PT. PAM LYONNAISE JAYA (“Recipient”).

The Recipient and the World Bank hereby agree as follows:

**Article I
Standard Conditions; Definitions**

1.01. The Standard Conditions for Grants Made by the World Bank Out of Various Funds, dated July 20, 2006 (“Standard Conditions”).

1.02. Unless the context requires otherwise, the capitalized terms used in this Agreement have the meanings ascribed to them in the Standard Conditions or in this Agreement.

**Article II
The Project**

2.01. The Recipient declares its commitment to the objectives of the project described in Schedule 1 to this Agreement (“Project”). To this end, the Recipient shall carry out the Project in accordance with the provisions of Article II of the Standard Conditions.

2.02. Without limitation upon the provisions of Section 2.01 of this Agreement, and except as the Recipient and the World Bank shall otherwise agree, the Recipient shall ensure that the Project is carried out in accordance with the provisions of Schedule 2 to this Agreement.

**Article III
The Grant**

3.01. The World Bank agrees to extend to the Recipient, on the terms and conditions set forth or referred to in this Agreement, a grant in an amount equal to two million five hundred seventy three thousand one hundred forty United States Dollars (\$2,573,140) ("Grant") to assist in financing the Project. From the total Grant amount, one million eight hundred and one thousand one hundred and ninety eight United States Dollars (\$1,801,198) will be financed by the International Finance Corporation (TF091024-IND (IFC)) seven hundred and seventy one thousand nine hundred and forty two United States Dollars (\$771,942) will be financed by the Government of the United Kingdom of Great Britain and Northern Ireland through the Department for International Development (TF091025-IND(DfID)).

3.02. The Recipient may withdraw the proceeds of the Grant in accordance with Section IV of Schedule 2 to this Agreement.

**Article IV
Additional Remedies**

4.01. The Additional Events of Suspension referred to in Section 4.02 (i) of the Standard Conditions consist of the following:

(a) IBRD or IDA has declared the Recipient ineligible to be awarded a contract financed by IBRD or IDA.

(b) The Member Country has taken or permitted to be taken any action which would prevent or interfere with the performance by the Recipient of its obligations under this Agreement.

(c) The Cooperation Agreement has been suspended, waived or abrogated by either party thereto in a manner that may adversely affect the Project.

(d) The deed of establishment and articles of association of the Recipient and the approval and registration thereof in Indonesia, the certificate of domicile issued to the Recipient, the permanent business license issued to the Recipient, or any other documents by which it does business including in Indonesia shall have been suspended or amended in a manner that may adversely affect the Project.

Article V
Effectiveness; Termination

5.01. This Agreement shall not become effective until evidence satisfactory to the World Bank has been furnished to the World Bank that the condition specified below has been satisfied:

(a) the Recipient has adopted the Operational Manual, including the Environmental Management Plan, acceptable to the World Bank.

5.02. Except as the Recipient and the World Bank shall otherwise agree, this Agreement shall enter into effect on the date upon which the World Bank dispatches to the Recipient notice of its acceptance of the evidence required pursuant to Section 5.01 ("Effective Date"). If, before the Effective Date, any event has occurred which would have entitled the World Bank to suspend the right of the Recipient to make withdrawals from the Grant Account if this Agreement had been effective, the World Bank may postpone the dispatch of the notice referred to in this Section until such event (or events) has (or have) ceased to exist.

5.03. This Agreement and all obligations of the parties under it shall terminate if it has not entered into effect by the date 90 days after the date of this Agreement, unless the World Bank, after consideration of the reasons for the delay, establishes a later date for the purpose of this Section. The World Bank shall promptly notify the Recipient of such later date.

Article VI
Recipient's Representative; Addresses

6.01. The Recipient's Representative referred to in Section 7.02 of the Standard Conditions is the Recipient's President Director.

6.02. The Recipient's Address referred to in Section 7.01 of the Standard Conditions is:

Sentral Senayan I Office Tower, 7th Floor
Jl. Asia Afrika No. 8 , Jakarta Pusat 10270
Facsimile:
6221-5724418

6.03. The World Bank's Address referred to in Section 7.01 of the Standard Conditions is:

International Bank for Reconstruction and Development and International
Development Association
1818 H Street, N.W.

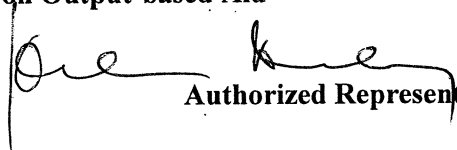
Washington, D.C. 20433
United States of America

Cable:	Telex:	Facsimile:
INTBAFRAD		
INDEVAS	248423 (MCI) or	1-202-477-6391
Washington, D.C.	64145 (MCI)	

AGREED at Jakarta, Indonesia as of the day and year first above written.

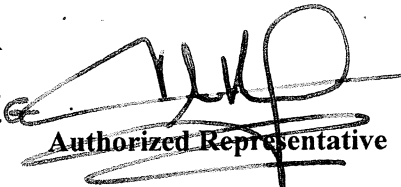
**INTERNATIONAL BANK FOR
RECONSTRUCTION AND DEVELOPMENT and
INTERNATIONAL DEVELOPMENT
ASSOCIATION**
acting as administrator of the
Global Partnership on Output-based Aid

By


Authorized Representative

PT. PAM LYONNAISE JAYA

By

Therry **KRIEG** 
Authorized Representative

SCHEDULE 1

Project Description

The objective of the Project is to connect poor communities containing some 11,600 households in western Jakarta to the piped water distribution network.

The Project consists of the following parts:

Part 1. Type I Connections

Providing Type I Beneficiary Households with a standard metered water connection with an underground connection pipe rising from the stop-tap in low-income communities where it is feasible to lay a distribution network.

Part 2. Type II Connections

(a) Providing Type II Beneficiary Households with a meter and an underground service pipe connection in the pilot area of Penjaringan.

(b) Providing Type II Beneficiary Households with a meter and an underground service pipe connection in higher density low-income communities.

Part 3. Project Management, Monitoring and Evaluation

Support for Project management, including carrying out of audits, monitoring and evaluation activities by the hiring of an Auditor and Output Auditor.

SCHEDULE 2

Project Execution

Section I. Institutional and Other Arrangements

A. Institutional Arrangements

1. The Recipient shall maintain, until completion of the Project, the project management team in accordance with the Operational Manual, to coordinate and oversee implementation of the Project, including procurement practices, environment and social safeguards implementation, fiduciary management, monitoring of Project progress, and submission of Project Reports. The Recipient shall ensure that the project management team shall be staffed by qualified and experienced personnel in adequate numbers as shall be necessary to carry out its responsibilities under the Operational Manual and this Agreement.
2. The Recipient shall enter into a contract with an Auditor under terms of reference acceptable to the World Bank to assist the Recipient in the performance of financial audits in accordance with Section II (B) of this Schedule.
3. The Recipient shall enter into a contract with an Output Auditor under terms of reference acceptable to the World Bank to verify Type I Connections and Type II Connections in accordance with the Operational Manual.

B. Project Implementation

1. (a) The Recipient shall implement the Project in accordance with the conditions of this Agreement and with the Operational Manual, including:
 - (i) the Project's administrative, accounting, financial, disbursement, procurement and monitoring and evaluation procedures (including performance indicators);
 - (ii) the eligibility criteria for each of (A) the Type I Beneficiary Households and (B) the Type II Beneficiary Households;
 - (iii) the technical criteria applicable to the new water connections to be installed by the Recipient for each of (A) Type I Connections and (B) Type II Connections;
 - (iv) the mechanism for determining the subsidy per connection and the total payment amount per connection applicable to each Type I Connection and each Type II Connection;

- (v) the qualifications and procedure for selection of the contractors to be employed by the Recipient for the installation of the Type I Connections and the Type II Connections; and
 - (vi) the Environmental and Social Safeguards Management Plan setting forth the guidelines for mitigating potential harmful effects of Project implementation, and excluding from the Project any Connection for which land acquisition or resettlement would be required.
 - (b) In the event of any conflict between the Operational Manual and this Agreement, the terms of this Agreement shall prevail.
 - (c) The Recipient shall implement the Project in accordance with the Operational Manual and shall not (i) amend, revise, waive or abrogate the Operational Manual or any part thereof or (ii) change the output-based approach of the Project design without the prior concurrence of the World Bank.
2. The Recipient shall ensure that the Output Auditor shall verify the First Output and the Second Output for each Type I Connection and Type II Connection in accordance with the Operational Manual.
 3. The Recipient shall ensure that applications for withdrawal of the proceeds of the Grant are made against First Outputs and Second Outputs on the basis of a First Invoice or a Second Invoice, respectively, verified by an Output Verification Report. The Recipient shall ensure that each First Invoice and Second Invoice, respectively, shall be prepared in accordance with, shall attach all supporting evidence required by, and shall be calculated in accordance with the subsidy mechanism set out in the Operational Manual.
 4. The Recipient shall initially undertake activities related to Type II Connections as pilot in Penjaringan. The Recipient shall: upon completion of such pilot, submit to the World Bank the proposed technical details for Type II Connections based on the pilot in Penjaringan; discuss such proposed technical details with the World Bank; revise such proposed technical details taking into account the comments of the World Bank; and amend the Operational Manual, prior to undertaking Type II Connections outside Penjaringan, to reflect such technical details with the concurrence of the World Bank.
 5. The Recipient shall, in accordance with the Operational Manual, exclude from the Project any Connection which would require land acquisition or resettlement.
 6. The Recipient shall ensure that each contractor procured under the Project shall comply, and shall monitor compliance with, the Environmental Management

Plan. The Recipient shall provide to the World Bank quarterly compliance reports and an annual environmental report acceptable to the World Bank.

Section II. Project Monitoring, Reporting and Evaluation

A. Project Reports; Completion Report

1. The Recipient shall monitor and evaluate the progress of the Project and prepare Project Reports in accordance with the provisions of Section 2.06 of the Standard Conditions and on the basis of the indicators set forth in the Operational Manual. Each Project Report shall cover the period of one calendar quarter, and shall be furnished to the World Bank not later than one month after the end of the period covered by such report.
2. The Recipient shall, in respect of each Beneficiary Household, (a) cause the Output Auditor to prepare Output Verification Reports, of scope and detail satisfactory to the World Bank, and (b) furnish such Output Verification Reports to the World Bank together with each First Invoice or Second Invoice, as applicable, in accordance with the provisions of Section IV of this Schedule 2 and the Operational Manual.
2. The Recipient shall prepare the Completion Report in accordance with the provisions of Section 2.06 of the Standard Conditions. The Recipient shall prepare the Recipient's Completion Report not later than six months after the Closing Date. In addition, the Recipient shall prepare two additional reports ("Post Project Reports"), each of such scope and in such detail as the World Bank shall reasonably request, on the execution of the plan set out in the Recipient's Completion Report, and setting out measures designed to ensure the continued efficient and effective achievement of the Project's objectives. The Recipient shall furnish the Post-Project Reports to the World Bank not later than one month after of the first and second anniversaries of the Closing Date, respectively.

B. Financial Management; Financial Reports; Audits

1. The Recipient shall ensure that a financial management system is maintained in accordance with the provisions of Section 2.07 of the Standard Conditions.
2. The Recipient shall ensure that interim unaudited financial reports for the Project are prepared and furnished to the World Bank as part of the Project Report not later than one month after the end of each calendar quarter, covering the quarter, in form and substance satisfactory to the World Bank.
3. The Recipient shall have its Financial Statements for the Project audited in accordance with the provisions of Section 2.07 (b) of the Standard Conditions.

Each such audit of the Financial Statements shall cover the period of one fiscal year of the Recipient. The audited Financial Statements for each such period shall be furnished to the World Bank not later than six months after the end of such period.

Section III. Procurement

A. General

1. **Goods and Works.** All goods, works and services required for the Project and to be financed out of the proceeds of the Grant shall be procured in accordance with the requirements set forth or referred to in Section I (excluding paragraph 1.16) of the Procurement Guidelines, and with the provisions of this Section III.
2. **Consultants' Services.** All consultants' services required for the Project and to be financed out of the proceeds of the Grant shall be procured in accordance with the requirements set forth or referred to in Sections I (excluding paragraph 1.24) and IV of the Consultant Guidelines, and with the provisions of this Section III.
3. **Definitions.** The capitalized terms used below in this Section to describe particular procurement methods or methods of review by the World Bank of particular contracts, refer to the corresponding method described in the Procurement Guidelines, or Consultant Guidelines, as the case may be.

B. Particular Methods of Procurement of Goods and Works

1. **International Competitive Bidding.** Except as otherwise provided in paragraph 2 below, goods and works shall be procured under contracts awarded on the basis of International Competitive Bidding.
2. **Other Methods of Procurement of Goods and Works.** The following methods, other than International Competitive Bidding, may be used for procurement of goods and works for those contracts which the World Bank agrees meet the requirements set forth in the Procurement Guidelines for their use: (a) National Competitive Bidding, subject to the modifications set out in the Annex to this Schedule 2, (b) Shopping; and (c) Direct Contracting.

C. Particular Methods of Procurement of Consultants' Services

1. **Quality- and Cost-based Selection.** Except as otherwise provided in paragraph 2 below, consultants' services shall be procured under contracts awarded on the basis of Quality and Cost-based Selection.
2. **Other Methods of Procurement of Consultants' Services.** The following methods, other than Quality and Cost-based Selection, may be used for

procurement of consultants' services for those assignments which the World Bank agrees meet the requirements set forth in the Consultant Guidelines for their use: (a) Selection based on Consultants' Qualifications; (b) Single-source Selection; (c) Selection of Individual Consultants; and (d) Sole Source Procedures for the Selection of Individual Consultants.

D. Review by the World Bank of Procurement Decisions

1. Except as the World Bank shall otherwise determine by notice to the Recipient, all contracts shall be subject to Post Review by the World Bank.

Section IV. Withdrawal of Grant Proceeds

A. General

1. The Recipient may withdraw the proceeds of the Grant in accordance with the provisions of (a) Article III of the Standard Conditions, (b) this Section, and (c) such additional instructions as the World Bank may specify by notice to the Recipient (including the "World Bank Disbursement Guidelines for Projects" dated May 2006, as revised from time to time by the World Bank and as made applicable to this Agreement pursuant to such instructions), to finance Eligible Expenditures as set forth in the table in paragraph 2.
2. The following table specifies the categories of Eligible Expenditures that may be financed out of the proceeds of the Grant ("Category"), the allocations of the amounts of the Grant to each Category, and the percentage of expenditures to be financed for Eligible Expenditures in each Category:

Category	Amount of Grant TF091024-IND (IFC) Allocated (expressed in USD)	Percentage of Expenditures to be Financed (inclusive of Taxes)	Amount of Grant TF091025-IND (DfID) Allocated (expressed in USD)	Percentage of Expenditures to be Financed (inclusive of Taxes)
(1) Payments for water connections for Type I Connections under Part 1 of the Project and for Type II Connections under Part 2(a) of the Project.	1,426,464	70%	611,342	30%
(2) Payments for water connections for Type II Connections under Part 2(b) of the Project.	304,734	70%	130,600	30%
(3) Services under Part 3 of the Project	70,000	70%	30,000	30%
TOTAL AMOUNT	1,801,198		771,942	

B. Withdrawal Conditions; Withdrawal Period

1. Notwithstanding the provisions of Part A of this Section no withdrawal shall be made:
 - (a) for payments made prior to the date of this Agreement; or
 - (b) under Categories (1) or (2) until the Output Auditor and the Auditor, in each case under terms of reference satisfactory to the World Bank, have been engaged by the Recipient.

2. (a) Upon submission by the Recipient of a withdrawal application and Output Verification Report for the First Output for each Type I Connection under Part 1 of the Project and for each Type II Connection under Part 2(a) of the Project in accordance with paragraph 3 of Section I(B) of this Schedule, withdrawal may be made for the first 75% of Eligible Expenditures referred to in Category 1 in the table in paragraph A.2 of this Section IV for each such Type I Connection under Part 1 of the Project and for each such Type II Connection under Part 2(a) of the Project.

(b) Upon submission by the Recipient of a withdrawal application and Output Verification Report for the Second Output for each Type I Connection under Part 1 of the Project and for each Type II Connection under Part 2(a) in accordance with paragraph 3 of Section I(B) of this Schedule, withdrawal may be made for the last 25% of Eligible Expenditures referred to in Category 1 in the table in paragraph A.2 of this Section IV for each such Type I Connection under Part 1 of the Project and for each such Type II Connection under Part 2(a) of the Project.

(c) Upon submission by the Recipient of a withdrawal application and Output Verification Report for each Type II Connection under Part 2(b) in accordance with paragraph 3 of Section I(B) of this Schedule, withdrawal may be made for the first 75% of Eligible Expenditures referred to in Category 1 in the table in paragraph A.2 of this Section IV for each such Type II Connection under Part 2(b) of the Project.

(d) Upon submission by the Recipient of a withdrawal application and Output Verification Report for each Type II Connection under Part 2(b) in accordance with paragraph 3 of Section I(B) of this Schedule, withdrawal may be made for the last 25% of Eligible Expenditures referred to in Category 1 in the table in paragraph A.2 of this Section IV for each such Type I Connection under Part 1 of the Project and each such Type II Connection under Part 2(b) of the Project.

3. For each withdrawal referred to in the foregoing paragraph 2, 70% of such payment should be made out of the "TF091024-IND" (funding from IFC) and 30% of such payment out of "TF091025-IND" (funding from DFID).

4. The Closing Date referred to in Section 3.06 (c) of the Standard Conditions is December 31, 2009.

ANNEX to SCHEDULE 2

Clarifications Relating to National Competitive Bidding Procedures

1. General

The procedures to be followed for National Competitive Bidding shall be those set forth in Presidential Decree No. 80/2003 of the Republic of Indonesia with the clarifications and modifications described in the following paragraphs required for compliance with the provisions of the “Guidelines for Procurement under IBRD Loans and IDA Credits” dated May 2004 (the Guidelines).

2. Registration

(a) Bidding shall not be restricted to pre-registered firms and shall not be a condition for participation in the bidding process.

(b) Where registration is required prior to award of contract, bidders (i) shall be allowed a reasonable time to complete the registration process, and (ii) shall not be denied registration for reasons unrelated to their capability and resources to successfully perform the contract, which shall be verified through post-qualification.

3. Pre-qualification

(a) Pre-qualification shall not be used for simple goods and works. Normally, post-qualification shall be used. Pre-qualification shall be required only for large or complex works with the prior ‘no objection’ of the World Bank. When pre-qualification shall be required:

(b) eligible bidders (both national and foreign) shall not be denied pre-qualification, and

(c) invitations to pre-qualify for bidding shall be advertised in at least one (1) widely circulated national daily newspaper a minimum of thirty (30) days prior to the deadline for the submission of pre-qualification applications.

4. Joint Ventures

A bidder declared the lowest evaluated responsive bidder shall not be required to form a joint venture or to sub-contract part of work or part of the supply of goods as a condition of award of the contract.

5. Preferences

(a) No preference of any kind shall be given to national bidders.

(b) Regulations issued by a sectoral ministry, provincial regulations and local regulations, which restrict national competitive bidding procedures to a class of contractors or a class of suppliers shall not be applicable to procurement procedures under the Grant.

6. Advertising

(a) Invitations to bid shall be advertised in at least one (1) widely circulated national daily newspaper allowing a minimum of twenty one (21) days for the preparation and submission of bids and allowing potential bidders to purchase bidding documents up to twenty-four (24) hours prior the deadline for the submission of bids.

(b) Bid documents shall be made available, by mail or in person, to all who are willing to pay the required fee.

(c) Bidders domiciled outside the area/district/province of the unit responsible for procurement shall be allowed to participate regardless of the estimated value of the contract.

(d) Foreign bidders shall not be precluded from bidding. If a registration process is required, a foreign firm declared the lowest evaluated bidder shall be given a reasonable opportunity for registering.

7. Bid Security

Bid security, at the bidder's option, shall be in the form of a letter of credit or bank guarantee from a reputable bank.

8. Bid Opening and Bid Evaluation

(a) Bids shall be opened in public, immediately after the deadline for submission of bids, and if bids are invited in two (2) envelopes, both envelopes (technical and price) shall be opened at the same time.

(b) Evaluation of bids shall be made in strict adherence to the criteria declared in the bidding documents and contracts shall be awarded to the lowest evaluated bidder.

(c) Bidders shall not be eliminated from detailed evaluation on the basis of minor, non-substantial deviations.

(d) No bidder shall be rejected merely on the basis of a comparison with the owner's estimate and budget ceiling without the World Bank's prior concurrence.

9. Rejection of Bids

(a) All bids shall not be rejected and new bids solicited without the World Bank's prior concurrence.

(b) When the number of responsive bids is less than three (3), re-bidding shall not be carried out without the World Bank's prior concurrence.

APPENDIX

Definitions

1. "Auditor" means the independent party acceptable to the World Bank to be engaged by the Recipient as set out in paragraph 2 of Section I(A) of Schedule 2 to this Agreement to conduct the financial audits as required by Section II(B) of Schedule 2 to this Agreement.
2. "Beneficiary Household" means a Type I Beneficiary Household or a Type II Beneficiary Household; and "Beneficiary Households" means more than one Beneficiary Household.
3. "Category" means a category set forth in the table in Section IV of Schedule 2 to this Agreement.
4. "Connection" means a Type I Connection, or a Type II Connection, as the context requires.
5. "Consultant Guidelines" means the "Guidelines: Selection and Employment of Consultants by World Bank Borrowers" published by the World Bank in May 2004.
6. "Cooperation Agreement" means the Cooperation Agreement, dated October 21, 2001, as amended and with addenda through December 24, 2004, between the Perusahaan Daerah Air Minum Daerah Khusus Ibukota Jakarta (PAM JAYA) and the Recipient, pursuant to which the parties thereto agreed to implement a program of the Republic of Indonesia for the purpose of developing clean water and potable water services in the areas of Jakarta defined by such Cooperation Agreement.
7. "Environmental Management Plan" means the environmental management plan of the Recipient titled Minimum Environmental and Community Requirements for Palyja Projects" and the set of standard operating procedures, acceptable to the World Bank, setting forth measure to mitigate any adverse impacts of the Project.
8. "First Invoice" means the invoice the invoice prepared by the Recipient as part of an application for withdrawal against a First Output, which invoice shall be prepared in accordance with, shall attach all supporting evidence required by, and shall be calculated in accordance with the subsidy mechanism set out in the Operational Manual.
9. "First Output" means, with respect to each Type I Connection and Type II Connection, the initial water connection as verified in a connection confirmation form signed by head of the Beneficiary Household and the Output Auditor in accordance with the Operational Manual.

10. “Output Auditor” means the independent party acceptable to the World Bank to be engaged by the Recipient as set out in paragraph 3 of Section I(A) of Schedule 2 to this Agreement to conduct the verification procedures for Type I Connections and Type II Connections in accordance with the Operational Manual.

11. “Operational Manual” means the manual, satisfactory to the World Bank, described in paragraph 1 of Section I(B) of Schedule 2 to this Agreement setting forth the implementation rules and procedures for the Project, as the same may be amended from time to time by agreement between the World Bank and the Recipient.

12. “Output Verification Report” means each report produced in accordance with the Operational Manual evidencing the verification of outputs under Parts 1 and 2 of the Project in form and substance acceptable to the World Bank.

13. “Procurement Guidelines” means the “Guidelines for Procurement under IBRD Loans and IDA Credits” published by the World Bank in May 2004.

14. “Second Invoice” means the invoice prepared by the Recipient as part of an application for withdrawal against a Second Output, which invoice shall be prepared in accordance with, shall attach all supporting evidence required by, and shall be calculated in accordance with the subsidy mechanism set out in the Operational Manual.

15. “Second Output” means, with respect to each Type I Connection and Type II Connection, the three (3) consecutive monthly audited performance reports in which service delivery standard as defined in the Operational Manual is met, as verified by the Output Auditor.

16. “Standard Conditions” means the “Standard Conditions for Grants made by the World Bank acting as administrator of Various Funds dated July 20, 2006.

17. “Type I Beneficiary Household” means a household in a participating village, in each case meeting the requirements set out in the Operational Manual that receives a Type I Connection.

18. “Type II Beneficiary Household” means a household in a participating village, in each case meeting the requirements set out in the Operational Manual that receives a Type II Connection.

19. “Type I Connection” means a standard metered water connection with an underground connection pipe rising from the stop-tap in low-income communities where it is feasible to lay a distribution network in accordance with the eligibility criteria and standards set out in the Operational Manual.

20. "Type II Connection" means a meter and an underground service pipe connection in higher density low-income communities in accordance with the eligibility criteria and standards set out in the Operational Manual.